

Providence Health Care Heart Centre

# **PROMs and PREMs:** Opportunities for improving outcomes and health services

Sandra Lauck PhD, RN St. Paul's Hospital Professorship in Cardiovascular Nursing at UBC Clinician Scientist, Heart Centre St. Paul's Hospital Associate Professor, UBC School of Nursing

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# The value of PROMs and PREMs





Does your doctor know what matters most?	No (%)
Yes	886 (48.1)
No <sup>a</sup>	861 (46.7)
No, but someone else from the health care professional team knows <sup>a, b</sup>	96 (5.2)

### Patient-Reported Outcome Measurements (PROMs)

### Patient-Reported Experience Measurements (PREMs)

### Definition

• Measure patients' perception of their disease and treatment as it relates to their health status and health-related quality of life Measure patients' perception of their *experience of the health care* they receive

### **Examples of Domains Measured**

- Symptoms, pain/discomfort
- Physical, mental/emotional, social health status

- Communication
- Involvement in decision-making
- Patient education

• General quality of life

### Source of Data

- · The patient is the only source of data: Based on self-assessment
- Outcomes and experiences only known to the patient
- · Use of validated questionnaires/tools selected to meet the goals of measurement
- · No interference or interpretation from health care provider

## Patient-reported outcomes: When the patient is the only source of data

Any report of the status of a patient's health condition, health behaviour, or experience with healthcare that comes directly from the patient, without interpretation of the patient's response by a clinician or anyone else



## **Understanding PROMs: Validated measures**

- 1. Provide a comprehensive picture of the impact of disease and treatment from the patient's perspective
- 2. Focus on symptoms and psycho-social concerns that are relevant to the patient
- 3. Capture key indicators of a patient's experience
  - 1. Physical symptoms
  - 2. Mental health
  - 3. Emotional wellness
  - 4. ...



# Understanding PROMs: Informing clinical care

- 1. Offer real time information
- 2. Helps prioritize health concerns that matter most to the patient
- 3. Track response over time
- 4. Help HCPs deliver care that is responsive to patient needs



MAR

FEB

JAN

MAY

JUN

APR

# Understanding PROMs: Making the best of the consultation









## Why use PROMs?

Early identification and treatment of patient needs





- Improve ability to detect worsening symptoms
- ✓ Provide information that may have otherwise been missed
- ✓ Reduce drop-out

Empowerment of patients to be active partners in their care



Enhance shared decision-making

 Ensure voice of user is integrated in health planning, research and innovation

> Lambert, 2010; Miller, 2016; Coulter 2010; Greenhalgh 2019; Moons et al., 2024

## Why use PROMs?

- More detailed understanding of a patient's symptoms and emotional state: Using validated measures with demonstrated sensitivity to change to guide the development of a personalized care plan
- 2. Standardize the symptom assessment process to enable clinicians to focus their time on symptom intervention or at health system level to facilitate evaluation and planning, and drive system-wide improvement
- 3. Support health policy planning and research



## Selection of validated instrument(s): Key principles

1. PROMs and PREMs must be **reliable**, **valid**, **precise and responsive tools** that accurately capture the domains of interest in the patient population



Thompson et al., 2016; Kornowski et al., 2023; Creber et al., 2021 11

## Selection of validated instrument(s): Key principles

### 2. PROMs and PREMs must be **acceptable** to patients





Kane et al., 2017; Davis et al., 2022

## Selection of validated instrument(s): Key principles

3. PROMs and PREMs must be integrated in health systems





Kane et al., 2017; Davis et al., 2022

## Capturing the domains of self-reported health in cardiac care

- ✓ Specific to disease group
- ✓ Sensitive to detect clinically significant changes
- ✓ Content relevant to target group
- ✓ Cannot compare with general population

Measurement of cardiacspecific health status

Measurement of generic health status



- ✓ Suitable for the general population
- ✓ Not sensitive to detect disease-specific issues
- ✓ Can compare across groups

### **Measurement tools: Generic health – EQ5D**

#### MOBILITY

I have no problems in walking about		The best health you can imagine
I have slight problems in walking about		*
I have moderate problems in walking about		ŧ
I have severe problems in walking about		Ŧ
I am unable to walk about		+
SELF-CARE	-	重
I have no problems washing or dressing myself		ŧ
I have slight problems washing or dressing myself	ī	+
I have moderate problems washing or dressing myself		▶ <u></u>
I have severe problems washing or dressing myself	-	T I I I I I I I I I I I I I I I I I I I
I am unable to wash or dress myself		Ŧ
USUAL ACTIVITIES (e.g. work, study, housework, family or leisure activities)		1
I have no problems doing my usual activities		±
I have slight problems doing my usual activities		Ŧ
I have moderate problems doing my usual activities		
I have severe problems doing my usual activities		±
I am unable to do my usual activities		Ŧ
PAIN / DISCOMFORT		
I have no pain or discomfort		
I have slight pain or discomfort		重
I have moderate pain or discomfort		+
I have severe pain or discomfort		手
I have extreme pain or discomfort		
ANXIETY / DEPRESSION		ŧ
I am not anxious or depressed		圭
I am slightly anxious or depressed		<u>+</u>
I am moderately anxious or depressed		重
I am severely anxious or depressed		圭
I am extremely anxious or depressed		<u>_</u> <u>∓_</u>
		The worst health you can imagine

**Development:** nagine 100 Index-based score 95 30+ years use and development 90 85 Used extensively in health technology development and cost 80 effectiveness studies 75 Versions: 70 65 5 items 60 Available in >200 languages 55 Scales, sub-scales and scoring: 50 45 • Responses are converted into a single index score (utilities -40 preference-weighted health status assessments): 1= Best possible health 35 to  $0 = \text{worst health/death}^{10}$ 30 • Domains: Mobility, self-care, usual activities, pain/discomfort, 25 anxiety/depression 20

15

10

5

0

• Visual analog scale (VAS): 0= worst imaginable health state to 100

(best imaginable health state)

Available with 3 or 5 levels of responses

Dyer et al., *Health qual life outcomes*. 2010 Shaw et al., *Med Care* 2005

Measurement of generic health status



## Measurement tools: Generic health – S

### **Development:**

Rand Corporation: Medical Outcomes Study Short Form

### Versions:

- 36, 20 and 12-itent versions •
- · Validated in patients with cardiovascular disease

### Scales, sub-scales and scoring:

- Domains: Physical functioning, role physical, bodily pain, general ٠ health, vitality, social functioning, role emotional, mental health
- Physical and mental component summary sub-scales with comparison ٠ to societal norms

SF-36		M	leasi of g	urem ener	ient ic	
YOUR HEALTH AND WELL	BEING	יין	ealtr	n sta	tus	
This survey asks for your views about your health. This i how you feel and how well you are able to do your usual For each of the following questions, please mark an a i your answer.	nformation will help keep track of activities. a the one box that best describes					1BC
Excellent Very good Good	Fair Poor					
2. The following questions are about activities y	3. During the <u>past 4 weeks</u> , following problems with <u>result of your physical he</u>	how much o your work o <u>alth</u> ?	of the time or other r	e have you egular dai	u had any o ily activiti	of the es <u>as a</u>
uay. Does <u>your nearth now minit you</u> in these a		All of the time	Most of the time	Some of the time	A little of the time	the time
Yes, limited Ye a lot	Accomplished less than you would like Were limited in the <u>kind</u> of work or other activities					
bowling, or playing golf Climbing <u>several</u> flights of stairs	4. During the <u>past 4 weeks</u> , following problems with <u>result of your emotional</u>	how much o your work o problems (s	of the time or other re such as fee	e have you egular dai eling depr	u had any o ily activiti ressed or a	of the es <u>as a</u> nxious)?
		All of the time	Most of the time	Some of the time	A little of the time	None of the time
	Accomplished less than you would like					
	Were limited in the <u>kind</u> of work or other activities					
	5. During the past 4 weeks, work (including both wo Not at all A littl	how much o rk outside t e bit Mode	lid pain ir he home a rately Qu	nterfere w and house hite a bit	vith your n work)? Extremely	ormal

Ware et. al., Med Care 1992 Kiebzak et al., Heart Lung 2002 Falide et al., J Clin Epid 2000

## Measurement tools: Kansas City Cardiomyopathy Questionnaire (KCCQ)

### **Development:**

· Developed for patients with heart failure

### Versions:

- Original: 23 items; Short version: 12 items
- Available in multiple validated translations

### Scales, sub-scales and scoring:

- Overall score (KCCQ-OS): 0-100, higher scores indicate less symptom burden and better QOL
- Sub-scales:
  - 23-item: Physical function, social function, symptoms, selfefficacy and knowledge, QOL
  - 12-item: Physical limitation, symptom frequency, QOL, social limitations

								of cardiac- specific hea status
				ксс	Q-12V			
h	e following questi	ons refer to your	heart failure/v	alve dis	ease and how	it may affect y	our life. Please	read and
	Heart failure/va fatigue. Please i your ability to do	Ive disease affe indicate how muc the following ac Extr lin	cts different pe h you are limite tivities over the emely Quit hited lin	ople in d od by he past 2 w e a bit nited	ifferent ways. art failure/valv reeks. Moderately limited	Some feel sho ve disease (si Slightly limited	rtness of breath hortness of brea Not at all limited	while others feel th or fatigue) in Limited for other reasons or did not do the activity
	a. Showering/b	athing	0	0	0	0	0	0
	<li>b. Walking 1 blo level ground</li>	ock on	0	0	0	0	0	o
	<ul> <li>c. Hurrying or jo (as if to catch)</li> </ul>	ogging n a bus)	0	0	0	0	0	o
	Over the past 2 morning? Every morn O	weeks, how man 3 or r per ing not	y times did you nore times week but avery day O	have sv 1-2 tim	velling in your es per week O	feet, ankles o Less th once a v O	r legs when you tan N veek p	woke up in the lever over the past 2 weeks O
	Over the past 2	weeks on avera	ne how many	imee ha	fatione limite	d your ability	to do what you y	wanted?
	All of the time O	Several times per day O	At least once a day O	3 or r per not	more times week but every day O	1-2 times per week O	Less than once a week O	Never over the past 2 weeks
	Over the past 2 wanted?	weeks, on avera	ge, how many t	imes has	s shortness o	f breath limite	d your ability to	do what you
	All of the time	Several times per day	At least once a day	3 or r per not	week but every day	1-2 times per week	Less than once a week	Never over the past 2 weeks
	0	0	0		0	0	0	0
	Over the past 2	weeks, on avera	ge, how many t cause of short	imes have	ve you been fo preath?	rced to sleep	sitting up in a ch	air or with at
	least 3 pillows to							
	least 3 pillows to	3 or r per	nore times week but	1-	2 times	Less th	ian N	ever over the



Spertus et al., *Circ Cardiovasc Qual Outcomes.* 2015 Arnold et al., *Circ Heart Failure i2013* 

## **KCCQ: Psychometric properties**

### **Correlates with clinical assessment**



## **KCCQ: Psychometric properties**

### **Clinically important differences**









The figure highlights that the population average (A) does not represent any individual patient in the trial. By describing the proportion of patients with different magnitudes of dinical change (B), the dinical significance of the population average change is revealed.

# Integrating PROMs in research and registry-based evaluation



## Reducing the risk of "disconnect" in health care



# Paradigm shift in the treatment of heart valve disease













UBC







## M&M Program Rounds: "the valve went well"

- Mr. David R. admitted for elective TF TAVI; General anaesthesia and TEE
- Successful TAVI
- Significant dysphagia after extubation
- Delayed oral hydration and nutrition; Swallowing assessment positive for dysphagia
- Slow to mobilize and delayed transfer out of critical care; Weight loss and deconditioning due to poor oral intake
- Discharge on POD6
- On-going dysphagia at home; Required insertion of temporary feeding tube
- At 30-day, reported "My heart is just fine. My worse problem is that now, I can't swallow real food. It's like I've lost so much"

## M&M Program Rounds: "the valve went well"

- Mrs. Parminder S. admitted for elective TF TAVI
- General anaesthesia with extubation in procedure room
- Bedrest x 8 hours (overnight)
- Restless due to back pain; treated with low dose hydromorphone
- Successful TAVI
- Incontinent while on bedrest; Limited oral intake
- Delirium POD1
- Delayed discharge from critical care
- Slow to mobilize; Deconditioned
- Ready for discharge on POD8; Unable to return home due to care needs; Transfer to intermediate care home

### B

## Goals of the Vancouver TAVI Clinical Pathway

**TAVI Patient Journey** 



**Innovations in Care** 

Vancouver Transcatheter Aortic Valve Replacement Clinical Pathway

Minimalist Approach, Standardized Care, and Discharge Criteria to Reduce Length of Stay

Sandra B. Lauck, PhD; David A. Wood, MD; Jennifer Baumbusch, PhD; Jae-Yung Kwon, MSN; Dion Stub, MBBS, PhD; Leslie Achtem, BSN; Philipp Blanke, MD; Robert H. Boone, MD; Anson Cheung, MD; Danny Dvir, MD; Jennifer A. Gibson, MSN; Bobby Lee, MD; Jonathan Leipsic, MD; Robert Moss, MD; Gidon Perlman, MD; Jopie Polderman, BSN; Krishnan Ramanathan, MD; Jian Ye, MD; John G. Webb, MD

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### Multimodality **SM Multidisciplinary** but TAVR Minimalist



Using existing technology, up to date knowledge (objective anatomical and functional screening, procedural expertise) and a standardized clinical pathway to facilitate NEXT DAY DISCHARGE HOME and optimal outcomes

To provide a rigorous assessment of the efficacy, feasibility and safety of the Vancouver Clinical Pathway in patients undergoing elective TF TAVR with a balloon expandable transcatheter heart valve



Centre for

Heart Valve Innovation

St. Paul's Hospital, Vancouver

The Vancouver 3M (Multidisciplinary, Multimodality, But Minimalist) Clinical Pathway Facilitates Safe Next-Day Discharge Home at Low-, Medium-, and **High-Volume Transfemoral Transcatheter Aortic Valve Replacement Centers** The 3M TAVR Study

### **3M TAVR Study Design**

To evaluate the efficacy, feasibility and safety of next day discharge home in patients undergoing balloon expandable transfemoral TAVR utilizing the Vancouver 3M Clinical Pathway

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# Good outcome analysis

Cohort	Time Point	N	Patients with good outcome*	Crude proportion	95% CI
	2 weeks	289	213	73.7%	68.2, 78.7
Alive Patients #	30 days	279	218	78.1%	72.8, 82.8
	12 months	253	208	82.2%	76.9, 86.7
	2 weeks	317	226	71.3%	66.0, 76.2
All Patients <sup>\$</sup>	30 days	307	230	74.9%	69.7, 79.7
	12 months	277	208	75.1%	69.6, 80.1

**Baseline KCCQ:** Single significant predictor of poor outcome at all time points

ESC Congress Paris 2019 Vorld Congress of Cardiology









## The BC THV Program: Early days of health policy

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### Regional Systems of Care to Optimize Outcomes in Patients Undergoing Transcatheter Aortic Valve Replacement

Dion Stub, MBBS, PHD,\*† Sandra Lauck, PHD,\*‡§ May Lee, MSc,|| Min Gao, MD, PHD,|| Karin Humphries, DS Albert Chan, MD,‡¶ Anson Cheung, MD,\*‡ Richard Cook, MD,\*‡# Anthony Della Siega, MD,\*\* Jonathon Leips Jay Charania, MD,¶ Danny Dvir, MD,\*‡ Tim Latham, MD,¶ Jopie Polderman, BSN,§ Simon Robinson, MBC# Daniel Wong, MD,¶ Christopher R. Thompson, MD,\*‡ David Wood, MD,\*‡# Jian Ye, MD,\*‡ John Webb, MD





### The BC THV Program: Early days of health policy

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EDITORIAL COMMENT

### Balancing Optimal Outcomes With Access to Care

It Can Be Done!\*

Michael Mack, MD

1. (2) comes aortic The neterd, and sis (3). grade yer in

going

the potential benefits of a regional system of care.

The authors and the health care authorities in British Columbia are to be congratulated for such a rational and thoughtful approach to health care, balancing first and foremost superior outcomes with expanded access to care, which is a not insignificant issue in this elderly population living across a large geographic area.

One is left however, wanting to know more details

### **Building the BC THV Registry:**

# Clinician vs. patient-reported outcomes the management of aortic stenosis

	Living with Aortic Stenosis NORMAL Vortic STENOSIS be valve fully be valve				
Living with Aortic StenosisNORMALAortic STENOSISOpenClosedThe valve fully opens & closes.The valve doesn't open enough.	<ul> <li>Mortality on wait list</li> <li>Timing of treatment</li> <li>Hospitalization rate</li> </ul>	<ul> <li>Symptoms</li> <li>Activities of daily living</li> <li>Mobility</li> <li>Social and mental/emotional health</li> </ul>			
Choosing the Right Treatment         SAVR       TAVI       Medical Mgt         Image: Save state	<ul> <li>30-day, 1-year and long term mortality</li> <li>30-day and 1-year readmission</li> <li>Length of stay</li> <li>New pacemaker</li> </ul>	<ul> <li>Change in symptoms, ADLs, mobility, social, and mental/ emotional health</li> <li>Rate of recovery</li> <li>Pain</li> </ul>			

## **PROMs and health policy: Canada**

### CANADIAN CARDIOVASCULAR SOCIETY NATIONAL QUALITY REPORT: TRANSCATHETER AORTIC VALVE IMPLANTATION



### STRUCTURAL Heart Team treatment recommendation TAVI wait time PROCESS Evaluation of quality of life Mortality for TAVI In-hospital stroke post-TAVI All cause hospital readmission

**Figure 1.** Structural, process and outcome quality indicators for TAVI in Canada.

		EVALUATION OF	QUALITY OF LIFE		
	Ontario (N=396)	Québec (N=294)	British Columbia (N=270)	Alberta, Manitoba, New Brunswick, Nova Scotia (N=162)	Canada (N=1,122)
KCCQ and EQ5D <sup>*</sup> (m	ean and range, %)				
Pre-TAVI	0.0	0.0	97.8 (80.6-100)	60.1 (0-100)	31.9 (0-100)
Post-TAVI	0.0	0.0	21.5 (6.5-25.9)	55.8 (0-100)	12.4 (0-100)
			·		

## **PROMs and health policy: BC**



Provincial Transcatheter Heart Valve (THV) Program 2016 Evaluation Meeting



## **PROMs and BC health policy (2016)**

KCCQ, Health Thermometer, and EQ-5D for TF-TAVI Patients

	Baseline		30	) Day	1	Year
	N	Median (IQR)	N	Median (IQR)	N	Median (IQR)
KCCQ [1-100]	320	42.3 (28, 60)	310	75.3 (53 <i>,</i> 88)	68	80 (57, 90)
Health Thermometer [1-100]	251	60 (45, 75)	302	70 (50, 80)	67	80 (60, 85)
EQ-5D [0-1]	279	0.7 (0.6, 0.8)	304	0.8 (0.7, 0.9)	65	0.8 (0.7, 0.9)
440				CS	Cardiac An agency of the Pi	Services











# Accelerating knowledge translation: Implementation of PROMs and PREMs in cardiac care

## Shared decision-making and PROMs/PREMs



## Moving the strategic plan forward

### Improving cardiac care in BC:

Paying attention to patient reported outcomes and experiences



### Phase 1:

- 1. Determine optimal implementation blueprint to overcome barriers for collection and use of PROMs and PREMs.
- 2. Evaluate PROM/PREM blueprint implementation and ability to extract data for use including linkage with administrative data.

Faculty of Medicine Strategic Investment Fund (SIF)

The purpose of the Strategic Investment Fund (SIF) is to encourage members of the Faculty of Medicine (FoM) to advance the Faculty's strategic goals outlined in its strategic plan, Building the Future: 2021-2026. The SIF will invest up to \$1M per year to support new and innovative projects that result in impactful and sustainable outcomes.



### THE UNIVERSITY OF BRITISH COLUMBIA